Goodworth ClatfordParish CouncilCommunity Emergency PlanUPDATEPlan Version: March 2024

This plan gives general guidance to the local community only, outlines actions to be taken by responsible groups and organisations and recognises that it is complementary to the County, Borough and Emergency Services plans in existence.

Most emergencies are dealt with in a co-ordinated joint response by the emergency services, local authorities and major utilities providers. But there are occasions when communities can help themselves:

**IF YOU ARE IN IMMEDIATE DANGER OR YOU IDENTIFY LIFE THREATENING DANGER TO OTHERS CALL 999.**

**Then call the Emergency coordinator.**

**If you are not in danger but maybe affected indirectly you are advised to GO IN, STAY IN and TUNE IN to local radio stations.**

* Before the arrival of emergency services and immediately following a sudden impact event (fire, explosion, road traffic accident) particularly where people have evacuated from properties.
* During widespread events such as a flu pandemic, extensive flooding, storm damage, or deep snow, when outside assistance might be unavailable or delayed because of higher priority (lifesaving) tasks or road closures. In most instances these events will be preceded by warnings from relevant authorities (Met Office, Environment Agency, NHS).
* Following the loss of basic utilities (electricity, gas, water) for an extended period. The probability of this happening is much greater when combined with a period of extreme weather.

Emergency Services’ Responses to an Emergency Situation prioritise:

* Saving and protecting life
* Containing the emergency

This Community Emergency Plan does not try to replicate these specialist capabilities.

If a major emergency happens it may be some time before help arrives. It may result in:

* People being displaced from their homes
* Lack of immediate access to professional medical assistance
* Lack of essentials; *shelter, warmth/cooling, water & food, prescription medicines and/or power*

This Emergency Plan outlines how our community can support its residents by

* Assuming responsibility for the welfare of displaced individuals other than those in the care of the medical services.
* Co-ordinating the provision of the voluntary services and making arrangements for overnight accommodation, or longer, for those that need it.
* Addressing the short-term welfare needs of individuals affected by the emergency.

It also provides points of contact within the Community for Emergency Services to acquire local knowledge and request support.

This emergency plan has been prepared for two purposes.1. It provides a guide for the Community of Goodworth Clatford on what it can do to support fellow residents in the event of a serious emergency.*A document to fulfil this first objective (Parts A and B) is available on the Village Website and hard copies can be supplied to anyone unable to print off the document at home.*2. It provides a guide for the Emergency Resilience Team (Part C) and a reference guide for any emergency services (Part D) required to attend an incident in the village, that highlights what community support may be mobilized in the village and the command chain to do so. That section lists the skills and resources that you, the villagers, have told us that you can make available. As this contains confidential information, distribution is restricted to the Emergency Resilience Team and the Emergency Services.

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* Resources Available
* Key locations for use as places of safety
* Plan distribution
* Plan amendment list

**PART A**

**Emergency contacts**

|  |  |  |
| --- | --- | --- |
| **GCPC Emergency Co-ordinator** | Claire Henderson | **01264 334169**  **Mob: 07894168253** |
| **Deputy GCPC Emergency Coordinator** | Louis Sellers | **07506700955** |
| **Emergency planning liaison officer TVBC** | Michael White | **01264 368013** |
| **Test Valley Borough Council** | Floods | **01264 368000** |
| **Flood Alerts contact** | Claire Henderson | **01264 334169** |
| **Hampshire County Council** | Roads and Floods | **01962-841841** |
| **NHS Direct** |  | **111** |
| **Environment agency pollution incident** |  | **0800807060** |
| **Southern Water** | Water and Sewerage | **0845 2780845** |
| **SSE** | Gas and Electricity | **0800 072 7282** |
| **Or nat. emergency number** | Electricity | **105** |
| **The Breeze Andover** |  | **01256 694000** |
| **BBC Radio Solent** |  | **0345 303 0961** |
| **Andover War Memorial hospital (No A&E)**  **RHCH Winchester (A&E)** |  | **01264 358811**  **01962863535** |

**What to do in an Emergency**

|  |  |  |  |
| --- | --- | --- | --- |
| **Hazard** | **Impact** | **What the Emergency Resilience Team can do** | **What you can do** |
| **Flooding** | - Danger to Life  - Loss of access  - Loss of utilities  - Water damage  - Sewage Pollution | - Advise TVBC and Southern Water  - Monitor Environment Agency Flood Alerts  - Activate Emergency Rest Centre  - Request Police Diversions and ‘Go Slow’ signs | - Monitor Environment Agency Flood Alerts  - Store sandbags  - Check on vulnerable neighbours.  - Advise the Village Flood Warden: **Alan Willens (01264 324324)** |
| **Total or partial loss of gas, electricity, water or telephones** | - Loss of heating and/ or cooking facilities  - Loss of lighting  - Loss of sanitary facilities  Loss of communication | - Activate Emergency Rest Centre | - Notify the Utility Provider  - Check on vulnerable neighbours |
| **Severe weather** | - Fallen trees  - Building damage | - Identify roads that need immediate clearance  - Identify dangerous trees  - Activate Emergency Rest Centre  - Advise HCC | - Identify any neighbours that require shelter  - Advise HCC of blocked roads |
| **Major fire** | - Building damage  - Threat to life | - Activate Emergency Rest Centre | - Evacuate area  - Check on vulnerable neighbours |

|  |  |  |  |
| --- | --- | --- | --- |
| **Hazard** | **Impact** | **What the Emergency Resilience Team can do** | **What you can do** |
| **Heavy snow** | - Access in and out and within the village difficult  - Loss of utilities  - Care providers unable to meet their commitments  - Disruption for pedestrians and possible physical injury | - Monitor weather warnings issued by the Met Office  - Ensure all grit bins are full  - Contact care providers to ensure they can meet their commitments  - Activate Emergency Rest Centre | - Contact neighbourhood watch coordinators so they can check on vulnerable people in the area  - Check on vulnerable neighbours |
| **Major road accident** | - Many injured people  - Emergency services require assistance | - Contact First Responders, First Aiders, Padres, St Johns Ambulance | - Warn oncoming motorists |
| **Gas leak or explosion** | - Building damage  - Threat to life | - Activate Emergency Rest Centre | - Evacuate area  - Emergency rest centre activated |
| **Terrorism or violence** | - Building damage  - Threat to life  - Many injured people  - Emergency services require assistance | - Evacuate area  - Activate Emergency Rest Centre  - Contact First Responders, First Aiders, Padres, St Johns Ambulance | - Evacuate area  - Check on vulnerable neighbours |
| **Aircraft accident** | - Building damage  - Threat to life  - Many injured people  - Emergency services require assistance | - Activate Emergency Rest Centre  - Contact First Responders, First Aiders, Padres, St Johns Ambulance | - Evacuate area  - Identify any neighbours that require shelter |

**PART B**

**Local Risk Assessment**

| **Hazard** | **Impact** | **Mitigation in Place** | **Mitigation possible** |
| --- | --- | --- | --- |
| **Flooding** | - River | - Encourage residents to register for Flood warnings issued by the Environment Agency  - Properties that may be affected identified\* | - Police traffic diversions.  - Emergency rest centre activated  - Residents install floodgates  - Request sandbags from TVBC |
| - Ground and surface water | - Ground Water Levels Monitored.  - EA to provide warning that trigger level reached. | - Residents keep drains and ditches clear.  - - Residents install floodgates  - Request sandbags from TVBC  - Put out ‘Go Slow’ signs |
| - Sewer | - Ground Water Levels Monitored.  - Southern Water (SW) monitoring pumps | - Over pumping at Clatford Station by SW.  - Tankering from all pump stations by SW.  - Put out ‘Go Slow’ signs |
| **Total or partial loss of gas, electricity, water or telephone** | - Loss of heating and/ or cooking facilities  - Loss of lighting  - Loss of sanitary facilities  - Loss of communication | - Residents encouraged to register with Scottish and Southern Energy Priority Services Register. | - Provide food, drink, heat, light to affected vulnerable residents  - Identify any residents that require rest centre and activate Emergency rest centre |

| **Hazard** | **Impact** | **Mitigation in Place** | **Mitigation possible** |
| --- | --- | --- | --- |
| **Severe weather** | - Fallen trees  - HCC unable to clear roads  - Building damage | - Inventory of vulnerable trees | - Identify any residents that require shelter  - Emergency rest centre activated  - Enlist volunteers and maintenance contractor with chainsaws or tractors with chains |
| **Major fire** | - Building damage  - Threat to life | - Residents encouraged to fit smoke alarms | - Evacuate area  - Emergency rest centre activated |
| **Heavy snow or ice** | - Loss of utilities  - Care providers unable to meet commitments  - Disruption for pedestrians and possible physical injury | - Residents encouraged to monitor weather warnings issued by the Met Office  - PC ensures all grit bins are full | - Contact care providers to ensure they can meet their commitments  - Contact neighbourhood watch coordinators so they can check on vulnerable people in the area  - Contact Hampshire & Berkshire 4\*4 Responders  - Emergency rest centre activated |
| **Major road accident** |  | - Speedwatch | - Close roads  - Contact First-aiders, Padres, St Johns Ambulance |
| **Gas Leak or explosion** | - Building damage  - Threat to life |  | - Evacuate area  - Emergency rest centre activated  - Contact First-aiders, Padres, St Johns Ambulance |
| **Terrorism or violence** | - Building damage  - Threat to life  - Many injured people | - Neighbourhood watch | - Evacuate area  - Emergency rest centre activated  - Contact First-aiders, Padres, St Johns Ambulance |
| **Aircraft accident** | - Building damage  - Threat to life  - Major injuries  - Risk of fire or explosion |  | - Evacuate area  - Emergency rest centre activated  - Contact First-aiders, Padres, St Johns Ambulance  - Contact air traffic control at Nether Wallop |

**Key locations identified for use as places of safety**

|  |  |  |
| --- | --- | --- |
| **Building** | **Location** | **Potential use in an emergency** |
| Goodworth Clatford Village Club | Village Street | Rest centre/safe place |
| St Peter’s Room - St Peters Church, | Church Lane | Rest centre/safe place |
| Openfield | Barrow Hill | Rest centre/safe place |

**Emergency Action Checklist: FOR PARISHIONERS**

|  |  |
| --- | --- |
|  | **Action to be Taken** |
| **1** | Call Emergency Services if not already alerted (if life is in danger)  Call Village Emergency Co-ordinator |
| **2** | Ensure you are not in any danger in your current location and if required move to a safe place. |
| **3** | If you are being advised to or need to evacuate your property advise a family member or friend or the Emergency Co-ordinator where you are going and how you can be contacted.  The Emergency Co-ordinator will advise you if a Place of Safety has been opened. |
| **4** | Consider contacting neighbours or others who may be affected by the situation. |
| **5** | Carry out any required actions. If you have to evacuate assemble the required items for your emergency grab bag.  If remaining in your home listen to one of the Radio Stations listed or social media (Twitter). |

**Emergency Grab Bag**

It is recommended that you have an emergency grab bag available in case of emergency evacuation or being stranded in your home. The following items are suggested but practicality suggests that you may not wish to keep all items permanently in a bag but rather use the list as a checklist to ensure that you have everything you need. You can also annotate your list to remind you where items can be found.

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| --- |
| Medicines and Prescriptions |
| Toiletries |
| Identity Documents (passport/driving licence) |
| First Aid Kit |
| Radio (battery or wind up) |
| Torch (battery or wind up) |
| Spare Batteries |
| Notebook, pen, pencil |
| Candles/matches |
| Mobile phone and charger |
| Bottled water |
| Non-perishable food/snacks |
| Spare keys for house and car |
| Insurance documents or details |
| Household Contact Details |
| Money / credit card |
| Glasses / contact lenses |
| Change of clothes |
| Baby food and accessories |
| Childrens toys / activities |
| Pet food and accessories |

**Be Prepared**

**If required to evacuate your home, consider whether to turn off the following:**

|  |  |  |
| --- | --- | --- |
| **Utility** | **Location of isolation point** | **Tick when done** |
| **Gas** |  |  |
| **Electric** |  |  |
| **Water** |  |  |
| **Heating Oil** |  |  |

**Can you support others in your community or nearby residents?**

*If during times of emergency you can provide support or help to others in your community (e.g. the elderly, young and vulnerable) list contact details of neighbours or community members who agree to share their contact details with you.*

|  |  |  |  |
| --- | --- | --- | --- |
| **Name** | **Address** | **Mobile Number** | **Landline Number** |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

**Household Contact Details**

*If you lost your mobile phone or it wouldn’t work, would you know how to contact other family members. List contact numbers here and keep a copy in your grab bag.*

|  |  |  |
| --- | --- | --- |
| **Contact Name** | **Moblle Number** | **Landline Number** |
|  |  |  |
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**If you at risk of flooding:**

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| --- | --- |
| 1. | Turn off electricity, gas and water |
| 2. | Move pets and livestock to safety |
| 3. | Place flood boards, polythene and sandbags |
| 4. | Move sentimental items to safety |
| 5. | Move important documents to safety |
| 6. | Move outside items or weigh them down |
| 7. | Move furniture and electrical items to safety |
| 8. | Roll up carpets and rugs |
| 9. | Unless time to remove, hang curtains over rods |
| 10. | Move your car out of flood risk area |

**Consider stocking alternatives to sandbags:**

*There are a variety of synthetic absorbent bags that are now available on the market. They are lightweight when dry, do not take up much storage space and can be deployed relatively quickly when threatened by flooding. By positioning them across doorways and over air vents they can provide a temporary barrier to the ingress of water. They can also be positioned to soak up any leakage behind other barriers. They are heavy when wet. Bags are available in a variety of sizes from small 300x300mm bags. Prices for typical “sandbag sized” synthetic bags are around £4 - £8 per bag with discounts available on bulk purchases. For info “Google” sandless sandbags.*